



STRATEGIC PRIORITIES 2021

REPORT OUT

STRATEGIC PRIORITIES REPORT: 2021

CONTINUING TO MOVE TECUMSEH FORWARD

The Town of Tecumseh provides municipal services and programs to a diverse population of close to 24,000. We operate dozens of different lines of business, each of which is important to some, if not all, citizens.

This report provides highlights of the work accomplished in 2021 to advance the Town's five strategic priorities: Smart Growth, Sustainable Infrastructure, Community Health and Wellness, Continuous Improvement, and Good Governance.

Our achievements in each of those areas demonstrate the teamwork, dedication, and collaboration necessary to successfully navigate a pandemic, while still providing the quality of services that our community expects, at the level to which they are accustomed.

We are proud to provide residents with these highlights from 2021 and look forward to continuing the work in 2022.

SMART GROWTH

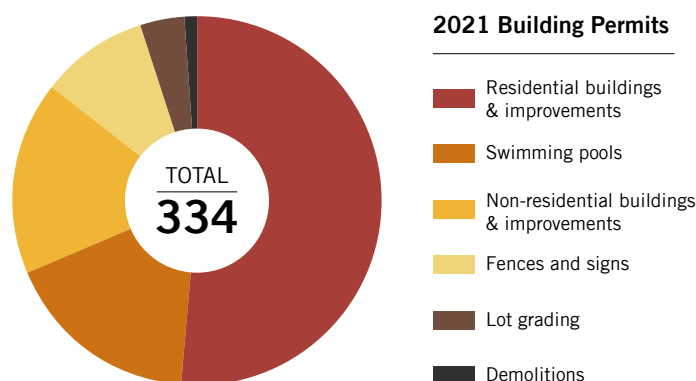
Make the Town of Tecumseh an even better place to live, work and invest.

The Town processed **100 Planning and Community Improvement Applications** for land development – **100% over 2020**

Planning approvals will see...

- 9 new single/semi-detached dwelling units
- 235 multi-unit dwellings
- 55,055 square feet of industrial development
- 96-bed long-term care home

334 building permits issued = **\$91.8** million in construction value



Awarded \$321,430 in Community Improvement Grants to businesses in the Community Improvement area along Tecumseh Road, including:

- 2 Development Charges Grants totaling **\$200,000**
- 3 Building Façade Grants equaling **\$45,000**
- 3 Parking Area Grants in amount of **\$28,750**
- 1 Residential Grant in the amount of **\$40,000**

SUSTAINABLE INFRASTRUCTURE

Ensure that the Town's current and future growth is built on the principles of sustainability and strategic decision-making.

Invested in the Town's infrastructure & community facilities:

Town Capital Projects	Capital Expenditure
Manning Road Improvements Phase 2	\$7.36 M
Highway 3/County Road 11 Watermain Replacement	\$1.83 M
Annual Asphalt, Tar & Chip & Manhole Restoration Program	\$1.3 M
Maintenance on 13 Municipal Drains (cost shared with landowners)	\$185,850
Town Hall Renovation – total cost for 3-year project	\$3.5 M
Municipal Buildings – various repairs & maintenance	\$102,000
Parks – replacements & upgrades to pavilions, playground sets, tennis courts, trails	\$270,700
Arena Lighting Upgrades & Roof Refurbishment	\$94,500
Pool – part replacements	\$18,500
Purchase of High-Water Rescue Vehicle able to drive through 1.27 m (50 inches) of water for emergency access	\$210,000

Long-term plans to improve the Town's infrastructure:

PLAN:	STATUS:
New Official Plan	✓ COMPLETE
Bridge Needs Study	✓ COMPLETE
Shoreline Management Plan	▶ IN PROGRESS
Oldcastle Stormwater Master Plan	▶ IN PROGRESS
Stormwater Rate Study	▶ IN PROGRESS
Sanitary Sewer Model Update	▶ IN PROGRESS

COMMUNITY HEALTH & WELLNESS

Integrate the principles of health and wellness into all of the Town's plans and priorities.

AQUATIC PROGRAMMING

70+ swimming classes = **330+** registrations

2,500+ recreational swims & fitness classes

RECREATIONAL PROGRAMS

8 specialty camps = **450+** registrants

Paint in the Park, Power off & Playground, Learn to Zumba & Disc Golf, Chair Fitness

SPECIAL EVENTS

Family Day **15+** online submissions
Canada Day **50+** participants

8 summer concerts = **500** attendees

3 outdoor movie nights = **290** participants

20+ events = **1,500+** participants

Corn Fest & Christmas in Tecumseh saw virtual elements and capacity limited activities

New – Christmas in July and National Indigenous Peoples Day (attended by over 25 people) were celebrated

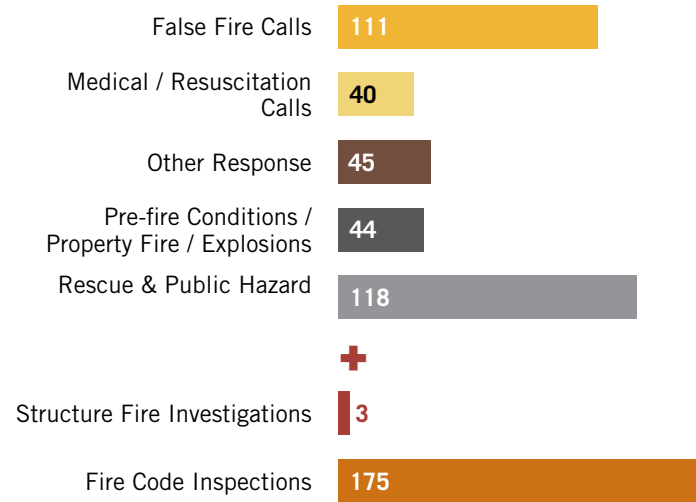
Completed Plans & Strategies:

- ▶ Community Safety & Wellbeing Plan
- ▶ Strategic Master Plan for Parks & Recreations Services - Update

Drinking Water System achieved **100%** compliance with Ministry of the Environment, Conservation and Parks (MECP) requirements and the water quality thresholds, including inspections, sampling, audits and disinfection residual testing.

FIRE STATISTICS

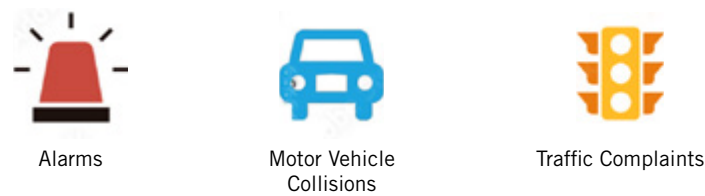
358 calls for service



OPP STATS

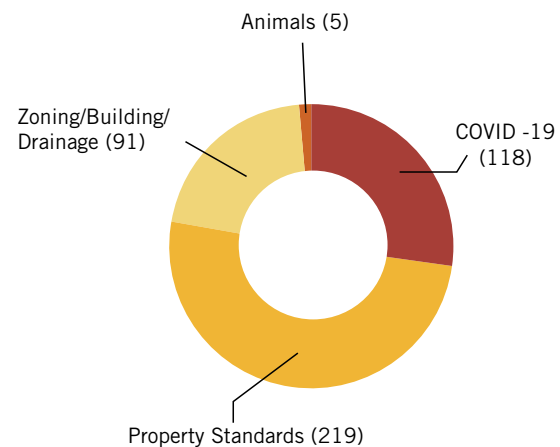
3,137 calls for service **261** avg per month

Most calls were for:



BY-LAW ENFORCEMENT

433 calls for service



FLOODING

In 2020, our community saw increased threat of inland lake flooding. Thanks in part to the increased mitigation measures adopted by the Town, 2021 saw:



↓ **89%** days of flood watch
↓ **71%** days of flood warnings

As well, in 2021, Lake St. Clair levels were .27m lower than 2020 on average for the year.

CONTINUOUS IMPROVEMENT

Steward the Town's continuous improvement approach to municipal service delivery.



New On-line Services implemented:

Internet Speed Test, COVID-19 Screening Placespeak Topics, Security & Fire Alarm Registrations

1 new public wifi hot spot

NEW - Lacasse Park

TECUMSEH BY THE NUMBERS

Provided services and programs to continuously improve residents' quality of life, including:

- ▶ **37** Cat Spay & Neuter
- ▶ **95** Cat Intake
- ▶ **1,205** Dog Licences
- ▶ **29** Snow and Leaf Angel Volunteers
- ▶ **10** Temporary Patio Permits
- ▶ **1,557** Inquiries / Complaints / Requests for Service
- ▶ **337** Backwater Valve Subsidy Program
- ▶ **3** Foundation Drain Disconnection Subsidy Program
- ▶ **4,568** On-line sports & facility registrations
- ▶ **5,987** In-person/phone sports & facility registrations
- ▶ **626** Updated records in emergency notification

Operational Efficiency Reviews:

- ▶ Organizational Review
- ▶ Information Technology Services Review
- ▶ Payroll Process Review
- ▶ Local Economic Development Services Review

Grant information:

\$4.7 Million in Senior Government Grant funding including:

- **\$3.5 Million** in support of Town Capital infrastructure projects,
- **\$704,000** in support of COVID operating cost pressures and
- **\$167,000** towards Municipal operating efficiency initiatives

LEADERSHIP & GOOD GOVERNANCE

Demonstrate the Town's leadership role in the community.

Annual awards to residents to recognize their achievements. Congratulations to these outstanding residents!



- ▶ Dr. Henri Breault Community Excellence Award Anita Imperoli
- ▶ Donald "Donny" Massender Memorial Volunteer Award Ed Janisse
- ▶ Senior of the Year Award Lynda Lacombe
- ▶ Youth of the Year Award Jocelyn Adams

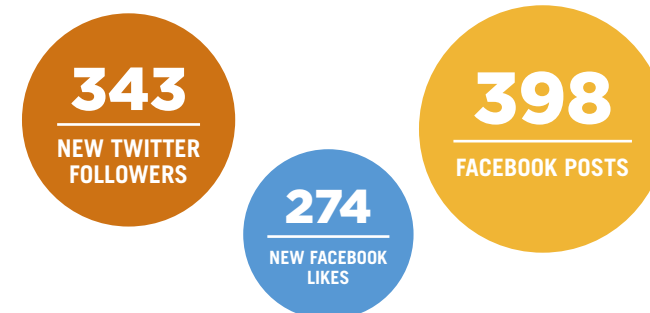
Received the GFOA Distinguished Budget Presentation Award for 2021 budget document for the 12th consecutive year. The international award is considered the highest form of recognition in government budgeting.

Donated **\$1,500** to the local Goodfellows Holiday Drive in lieu of the annual holiday dinner and employee recognition event.



TECHNOLOGY & COMMUNICATIONS

123K visits to tecumseh.ca **1.2K** internet speed tests across the municipality



1.11 avg Tweets / day **1,817** Zoom meetings

TOWN COMMUNICATIONS

18 council connect newsletters **57** news releases issued

2 consultations on Placespeak **5** Mayor's videos

Participated in Local Government Week to educate students about what municipal government does

7 Schools **175** Students

We are excited to pursue the opportunities ahead of us, and continue the work from the last several years. We look forward to reporting out next year on our efforts to sustain the quality of life for Tecumseh residents.



WWW.TECUMSEH.CA